

# LED LINEAR HIGH BAY C-SERIES 5-Year Limited Warranty

LITETRONICS WARRANTS EACH LITETRONICS LED PRODUCT TO BE FREE FROM DEFECTS OF MATERIAL AND WORKMANSHIP, AND TO OPERATE WITHIN THE MANUFACTURER'S RANGE OF SPECIFICATIONS COMMENCING FROM THE DATE OF PURCHASE AND CONTINUING FOR THE "WARRANTY PERIOD" OUTLINED BELOW, SUBJECT TO THE TERMS AND CONDITIONS SPECIFIED HEREIN. IF THE PURCHASE DATE IS NOT KNOWN, AVAILABLE, OR VERIFIABLE, THEN THE WARRANTY PERIOD WILL BE DEEMED TO COMMENCE ON THE DATE OF MANUFACTURE. THIS WARRANTY SPECIFICALLY EXCLUDES ANY AND ALL DIRECT OR INDIRECT LABOR COSTS OR RELATED CHARGES AND ANY OTHER EXPENSES INCURRED IN CONNECTION WITH THE REPLACEMENT OF WARRANTED ITEMS UNDER THIS WARRANTY.

IF THE LITETRONICS LED LINEAR HIGH BAY C-SERIES FAILS TO OPERATE UNDER THE SPECIFIED CONDITIONS FOR THE WARRANTY PERIOD, LITETRONICS, AT ITS OPTION, WILL REPAIR OR REPLACE THE PRODUCT IN ACCORDANCE WITH THE TERMS AND CONDITIONS SET FORTH BELOW. A PRODUCT SHALL BE CONSIDERED DEFECTIVE IF (A) THE NUMBER OF INOPERABLE LED COMPONENTS IS GREATER THAN 7% OF THE TOTAL NUMBER OF LED COMPONENTS IN THE FIXTURE, OR (B) THE INTERNAL DIMMING FEATURE DOES NOT OPERATE. THIS WARRANTY APPLIES TO BOTH THE DRIVER AND THE LED FIXTURE ITSELF.

## TERMS AND CONDITIONS

This warranty only applies when each Litetronics LED Linear High Bay C-Series product is properly installed and operated in a suitable environment (temperature and humidity) within the specified operating range for the product. This warranty is invalid when the product is not used in accordance with Litetronics' specifications, or used in violation of any applicable standard, code, or instructions for use in installations, including installation instructions contained in the latest National Electrical Code (NEC), the Standards for Safety of Underwriters Laboratory, Inc. (UL), Standards for the American National Standards Institute (ANSI) or, in Canada, the Canadian Standards Association (CSA). This warranty will not apply in any of the events of: (1) products returned in a condition demonstrating abnormal use or stress, including without limitation, under/over voltage, submerged in water, exposed to weather or excessive heat. (2) the invoice is not paid in full according to the invoice terms; or (3) the returned product has been used outside the recommended operating conditions.

The warranty applies for both the driver and the LED fixture and internal dimming features. Adequate records of operating history, maintenance and/or testing must be kept by the user and provided to Litetronics upon request to substantiate that the product(s) have failed to comply with the terms of this Warranty.

The operating ambient temperature range of the product is from -4°F (-20°C) to 113°F (45°C) when ambient is measured at T(a). The product is warrantied for 5 years ("warranty period") or 50,000 hours burn time, whichever comes first when the ambient operating temperature is in this temperature range.

The warranty applies for the LED Linear High Bay C-Series fixture when used with our approved accessories. The warranty does not apply to failures of externally attached third party electronic components which are governed by separate warranty terms.

## EXHIBIT A

This warranty applies to the Litetronics 105, 155, 200, and 270 Watt LED Linear High Bay Fixtures shown right (Exhibit A).



# LITETRONICS®

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## 5-Year Limited Warranty

WARRANTY ACTIVATION / SERVICE CLAIMS: Warranty claims must be serviced by calling Litetronics Customer Service:  
1-800-860-3392  
Fax: 708-371-0627  
Email: [Customerservice@litetronics.com](mailto:Customerservice@litetronics.com)

If you are unsure whether a situation exists that is covered by this warranty, please contact Litetronics's Customer Service & Sales Team for assistance.

### RETURN OF DEFECTIVE PRODUCT:

After contacting Litetronics and receiving a return authorization number ("RMA"), the purchaser/user shall promptly return the product at the user's expense after receiving instructions regarding if, when, and where to ship the product.

Failure to follow this procedure shall void this warranty. RMAs are only valid for 30 days, and the product must be returned within that timeframe.

### REPLACEMENT OF PRODUCT, LIMITS OF LIABILITY:

THE FOREGOING SHALL CONSTITUTE THE EXCLUSIVE REMEDY OF THE PURCHASER AND THE SOLE EXCLUSIVE LIABILITY OF LITETRONICS FOR LITETRONICS LED PRODUCT. NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IS TO BE IMPLIED. Litetronics will not, under any circumstances, whether as a result of breach of contract or warranty, tort, or otherwise, be liable for any incidental, special, or consequential damages, including loss of profits, revenues, or any other costs or damages. This warranty does not cover any labor costs.

Litetronics reserves the right to examine all failed Litetronics LED products to determine the cause of failure and patterns of usage and reserves the right to be the sole judge as to whether any of these components are defective and covered under this warranty.